



**Complete Maintenance  
& Fit Out Works for  
Residential &  
Commercial Properties**

COMMITMENT & RELIABILITY



## Executive Summary

Hot Spring General Maintenance is one of the leading facilities Maintenance Services Companies in Abu Dhabi. We provide different types of services with our qualified and experienced team with clients' requirements and satisfaction.

One thing we can assure you of is that our team can carry out any type of DAY-TO-DAY maintenance, renovation works, or any other work cost-effective and quality-wise to your requirements & satisfaction.

## Vision & Mission

Hot Spring General Maintenance surges closer to the vision of being one of the best maintenance companies in UAE through continuous hard work through our services.

Hot Spring General Maintenance always ensure our customer is satisfied, offering the most competitive price in the industry for our services, continuously improving our processes, and recruiting, retaining and growing our employees via training and offering them the right compensation for the right skill and attitude.

Complete Maintenance & Fit Out works  
for Residential and Commercial Properties

## MAINTENANCE PACKAGES

### BRONZE

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Preventive Maintenance of Plumbing Units

### SILVER

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Preventive Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works - Minor Grouting, Sealant, Etc
- ◆ Repair of Fixed Wood Works

### GOLD

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Preventive Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works - Minor Grouting, Sealant, Etc
- ◆ Repair of Fixed Wood Works
- ◆ Pest Control Internal

### DIAMOND

- ◆ 24 Hours Customer Service
- ◆ Repair of A/C Units
- ◆ Repair of Fixed Electrical Fittings
- ◆ Repair of Plumbing units
- ◆ Preventive Maintenance of A/C Units
- ◆ Preventive Maintenance of Fixed Electrical Fittings
- ◆ Preventive Maintenance of Plumbing Units
- ◆ Repair of External Doors and Windows (Aluminium and Wood)
- ◆ Repair of Masonry Works - Minor Grouting, Sealant, Etc
- ◆ Repair of Fixed Wood Works
- ◆ Pest Control Internal
- ◆ Water tank cleaning
- ◆ Façade cleaning (Full villa cleaning - outside)



### Our Services

Annual Maintenance Contract  
Villa Maintenance  
Maintenance of A/C Units  
Electrical Units  
Plumbing Units  
Handyman Services

Facilities Management  
Fit-out Works  
Building Renovation Works  
Villa Renovation Works  
Painting - Interior & Exterior  
Carpentry Works

Swimming Pool Works  
Cleaning Services - Internal & External  
Duct Cleaning  
Irrigation & Landscaping Services  
Water Tank Cleaning  
Pest Control

## Hot SPRING General Maintenance Organization Structure



### Our Services

- Annual Maintenance Contract
- Villa Maintenance
- Handyman works
- Maintenance of A/C works
- Plumbing works
- Repair and maintenance of Water Pumps and Motors etc.
- Electrical works
- Fit-out works
- Swimming Pool installation and maintenance
- Residential & commercial property renovation
- Irrigation & Landscaping maintenance

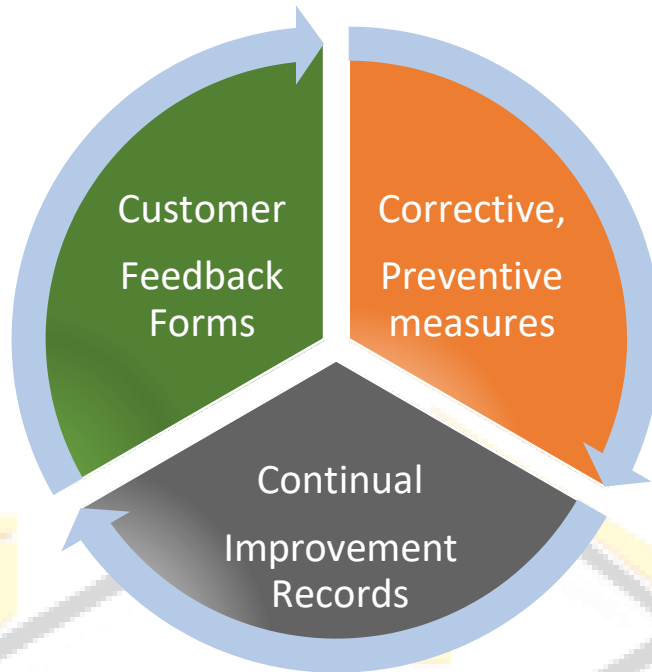
- Repair of Fixed Wood Works
- Repair of External Doors & Windows (Aluminium & PVC)
- Repair of Masonry Works –Grouting, Sealant, Tiles etc
- Cleaning of Water Tanks
- Washing of Facade
- Cleaning services – Internal & External
- AC Duct cleaning
- Water tank cleaning
- Pest Control – Internal & External
- Painting – Interior & Exterior
- Grass installation
- Pool fence & cover installation
- Sofa & carpet cleaning

## People

Great companies achieve superior results for their clients with extraordinary people - this is the net effect of the HSGM culture. One of the greatest challenges facing organizations today is attracting and retaining "the best and the brightest" professionals to serve our clients needs HSGM has developed one of the most experienced facility management "brain trusts" in the industry by investing in our people and creating an atmosphere of trust, integrity and performance.

HSGM has an excellent experienced team of professionals in their respective fields who manages the day to day operations & projects activities.

Bench Marking Service Standards



Reporting

**HOT SPRING**  
GENERAL MAINTENANCE





MEP Works



Civil & Carpentry works



Landscape & Swimming Pool works



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**HOT SPRING**  
**GENERAL MAINTENANCE**